

2010 BUDGET BRIEFING NOTE

Account Set up and Online Fees

Issue/Background:

This briefing note addresses the request made by Budget Committee at its meeting of February 25, 2010 that staff prepare a briefing note listing all Account Set Up and Online fees including estimated revenues that will be generated from these fees in 2010.

Key Points:

- The 2010 Staff Recommended Operating Budget includes a total of seven Account Set Up and Online fees of which four are existing fees and three are new fees.
- The seven Account Set Up and Online fees are found in three program areas namely, Office of the Treasurer, Revenue Services; Parks, Forestry and Recreation and Court Services and are expected to generate \$3.857 million in 2010.

City of Toronto User Fee Account Set Up and Online Fees					
Description	Fee Basis	2009 Rate \$	2010 Rate \$	2010 Revenue Forecast \$	Existing / New
Office of the Treasurer, Revenue Services					
Payment of Parking Infraction by Phone using Interactive Voice Response Online System	Per bill	1.50	2.00	600,000	Existing
Online (internet) Payment of Parking Infraction	Per transaction	1.50	1.50	975,000	Existing
Set up of a New Water/Utility Account	Per new account	60.00	60.00	120,000	Existing
New Property Tax Account - Admin. Fee	Per tax account	n/a	50.00	375,000	New
Total Office of the Treasurer, Revenue Services				1,695,000	
Parks, Forestry & Recreation					
Touchtone Registration (TTR) and INTERNET Administration Fee	Per transaction	-	1.00	165,000	New
Account Set-up Fee	One-time	-	50.00	1,575,000	New
Total Parks, Forestry & Recreation				1,740,000	
Court Services					
Pay Provincial Offences Act (POA) tickets online	Per transaction	3.00	3.00	422,240	Existing
Total - Court Services				422,240	
Total Account Set Up, Online, Admin. Fees				3,857,240	

Office of the Treasurer, Revenue Services

The Office of the Treasurer, Revenue Services has four fees that are categorized as Account Set Up/ Online fees. Of these fees, two remain at the 2009 rate while the Payment of Parking Infraction by phone using Interactive Voice Response Online System is proposed to increase from \$1.50 to \$2.00 per bill. A new fee is recommended for setting up of New Property Tax Accounts at a rate of \$50.00 per account. The Program is forecasting that revenue in the amount of \$1.696 million will be generated in 2010 and has been included in the 2010 Staff Recommended Operating Budget.

Parks, Forestry & Recreation (PF&R)

The two new fees recommended for Recreation activities in Parks, Forestry & Recreation are the Touchtone Registration (TTR) and INTERNET Administration Fee of \$1.00 per transaction, and a one-time new Account Set-up Fee of \$50.00. It is estimated that in 2010 PF&R will generate \$1.740 million in revenue for these two fees. Welcome Policy registrants will not be charged the Account Set-up Fee.

Court Services

The 2010 Staff Recommended Operating Budget includes the Provincial Offences Act (POA) online ticket payment fee of \$3.00 per transaction and is expected to generate \$0.422 million in 2010.

Conclusion:

A review of all user fees charged by the City resulted in a list of seven user fees that satisfy the criteria of Account Set Up and Online fees which are included in the 2010 Recommended Operating Budget. The total 2010 forecasted revenue from these fees is expected to be \$3.857 million.

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