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## CITY COUNCIL

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## City of Toronto 2001 budget information

## Savings

[Long term financial planning](#)[Toronto's Amalgamation Savings](#)[Selling Metro Hall to pay the bills](#)

## The Works Best Practices Program: saving money in the City's biggest department

- Works Best Practices Program (WBPP) is a \$110 million investment in the future of the City's water services. It is an initiative of the Water and Wastewater Services division of the Works and Emergency Services department.
- WBPP is expected to achieve savings of \$36 million per year by 2004.
- The program involves using automation and state-of-the-art technology, improving business practices and developing multi-skilled workers.
- Staff will gradually move to self-managed teams that constantly measured and improve the performance of plants, processes, maintenance and operations of sewer and water infrastructure.
- This will result in a smaller workforce. Efforts are underway to achieve staff reductions through attrition, early retirement, redeployment and voluntary separation packages.
- Savings from WBPP will be reinvested in upgrading pipe infrastructure.