

Source reveals timeline of Jim Hearst's wait for an ambulance

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Strangers tended to Jim Hearst, a 59-year-old entrepreneur who was in distress and "turning blue" for at least 20 minutes before paramedics arrived, a source said. Here's a timeline, according to the source, based on recordings of calls between an Intelligarde dispatcher, a security guard on the scene and a 911 operator:

23:08: Manuel Rodriguez, a resident at 40 Alexander St. calls Intelligarde to report that "someone fell in the hallway" and is "bleeding from the face."

23:09: The dispatcher tells a security officer to attend the scene.

23:12: The security guard reports to the dispatcher that she has arrived.

23:17: She calls back: "I'm a little bit worried. He's turning blue...I haven't seen EMS, period...He's still breathing but he has a lot of blood coming out of his nose."

23:19 The dispatcher calls 911 to report the incident: "I've been receiving reports that he's turning blue in the face," he says. The 911 operator asks to be transferred to the security officer at the scene.

23:29: The security officer reports to her dispatcher: "The gentleman, I cannot get a pulse on him." She says a medical student is conducting CPR on him.

23:35: The security guard contacts her dispatcher to inquire about the ambulance: "What's the location of the ambulance? It is even coming? It almost feels like the guy has stopped breathing. We can't find any pulse."

23:36 The dispatcher calls 911 again: "I'm calling to let you know that he has no pulse."

23:45: The security guard reports to the dispatcher that EMS has arrived.

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